

Utility company charges are some of the most complicated fees an organization pays. This complexity often leads to potential errors. Hidden costs, overcharges resulting from billing errors, charges for non-existing services, and complex billing codes could have increased your utility bill every month.

This leaves companies exposed to possible long-term incorrect payments. With our expertise in utility auditing, we can audit utility bills for any company and non-profit organizations in any state.

The core of IAG's efforts is to get a refund for past errors on bills. In most states, if errors are discovered IAG can go back as far as three years for a refund, some states even allow for a four year look back. Our audit procedure of your company invoices will verify:

- Invoice Accuracy
- Incorrect meter readings
- Faulty meters
- Redundant billing charges
- Evaluation of line charges
- Surcharges, taxes & tariffs
- Billing/accounting errors
- Incorrect calculations

If errors are discovered in any of these areas your company would be eligible for a significant refund.

#### **Future reduction of fees:**

In addition IAG will undertake an effort to reduce the utility expense in the future. This future reduction involves an in depth look at reducing utility demand, tariff, usage and distribution charges in deregulated states and these charges along with utility rates in regulated markets.

If your organization has not hired someone to do an in depth audit an analysis of these charges, there is a good chance your organization is paying much more than they need too.

We do a complete audit and review of these complex charges by looking at every utility bill from the last three to four years of usage (depending on the state). We look for and verify:

- Demand reading errors
- Tariff non-compliance
- Improper application of tariffs
- Evaluation of line charges
- Usage charges
- Improper application of rates
- Incorrect calculation
- Power factor analysis
- Improper distribution charges
- Utility incentive opportunity

The process will also involve in rare cases, more in depth data collection of the facility to verify some of this information.

#### **Our Process:**

**Facility Survey** - An IAG auditor will call and collect all data on the facility including equipment, building, and usage data

**Predominant Use Study** - Engineering report is compiled using data from survey and utility invoices.

**Filing** - All necessary documentation is submitted on behalf of company to the applicable authority and utility company.

**Verification, Exemption and Refund** - IAG will verify that all billing errors have been corrected, all adjustments have been made, and progress is tracked until a refund is issued to client.

**The bottom line!** We obtain refunds for historical errors and overcharges and negotiate cost savings in more than 70% of our utility audits in many business and non-profit organizations. Think of what your company has spent on utility bills over the last three years, now imagine, you can get a refund for of an average of 8-15% back. That is what the average audit finds. **There is no fee for our service** – Innovative Utility Auditing is compensated only when we find the savings from your utility bills.